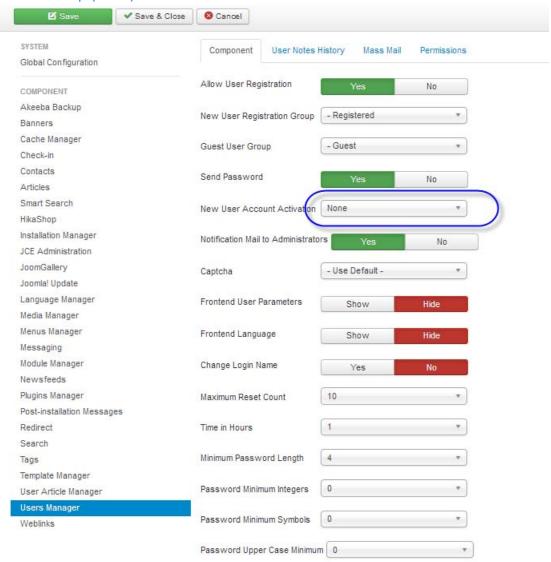# Hikashop Activation Problem (current settings)

Joomla Setup (3.3.6)
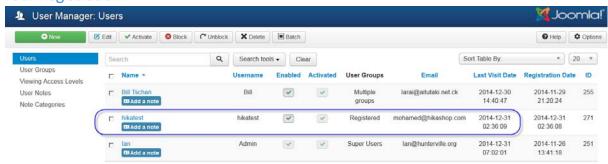
Hikashop Setup

Force a menu on the checkout — home

Terms and Conditions — [ ] Select

Continue shopping button's URL

Show image — Yes **No**

Business hours — Only in commercial versions of HikaShop

Shipping & Payment

Auto select default shipping and payment methods — Yes

Auto submit shipping and payment methods selection — **Yes** No

Force shipping regardless of weight — Yes **No**

Show shipping 'same address' checkbox — **Yes** No

Address selector — Popup | List | **Dropdown list**

Mini address format — {address_lastname} {address_firstname} - {address_street}, {address_state} [{address_coun

Auto submit shipping and payment methods selection — **Yes** No

Force shipping regardless of weight — **Yes** No

Show shipping 'same address' checkbox — **Yes** No

Address selector — Popup | List | **Dropdown list**

Mini address format — {address_lastname} {address_firstname} - {address_street}, {address_state} [{address_coun

Login & Registration

Login — **Yes** No

Display method for registration — Only in commercial versions of HikaShop

Registration — Only in commercial versions of HikaShop

Display email confirmation field — Yes **No**

Ask address on registration — **Yes** No

User group on registration — Inherit
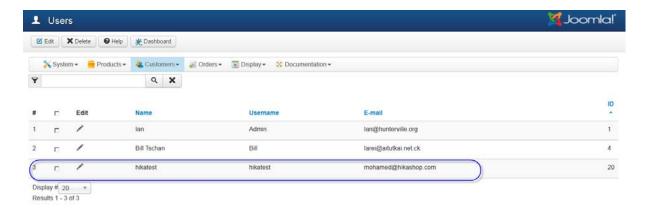
Your Registration

Testing Results to Date

1. As currently set up a user can register either using the Joomla registration function or via the Hikashop registration function. As you did this works and the user is registers for both Joomla and Hikashop.

2. The redirect Joomla-> Hikashop plug is is not required.

3. Turn on Self activation in Joomla
   o Using Joomla Registration
     ▪ email is sent to the user
     ▪ Activation works for both Joomla AND Hikashop is also registered
   o Using Hikashop Registration
     ▪ email is sent to user
     ▪ Activation fails for both Joomla and Hikashop with user activation login message "Unused". Page title is "418 Unused" and the message says server configuration error.

IN CASE IT HELPS

I have set your user account to SuperUser in case you have time to investigate from the Back End.

Many thanks for the quick response

Ian