

Hikashop Activation Problem (current settings)

Joomla Setup (3.3.6)

SYSTEM
Global Configuration

COMPONENT

- Akeeba Backup
- Banners
- Cache Manager
- Check-in
- Contacts
- Articles
- Smart Search
- HikaShop
- Installation Manager
- JCE Administration
- JoomGallery
- Joomla! Update
- Language Manager
- Media Manager
- Menus Manager
- Messaging
- Module Manager
- Newsfeeds
- Plugins Manager
- Post-installation Messages
- Redirect
- Search
- Tags
- Template Manager
- User Article Manager
- Users Manager**
- Weblinks

Component **User Notes History** Mass Mail Permissions

| | |
|-------------------------------------|--|
| Allow User Registration | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| New User Registration Group | <input type="text" value="- Registered"/> |
| Guest User Group | <input type="text" value="- Guest"/> |
| Send Password | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| New User Account Activation | <input type="text" value="None"/> |
| Notification Mail to Administrators | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| Captcha | <input type="text" value="- Use Default -"/> |
| Frontend User Parameters | <input type="button" value="Show"/> <input checked="" type="button" value="Hide"/> |
| Frontend Language | <input type="button" value="Show"/> <input checked="" type="button" value="Hide"/> |
| Change Login Name | <input type="button" value="Yes"/> <input checked="" type="button" value="No"/> |
| Maximum Reset Count | <input type="text" value="10"/> |
| Time in Hours | <input type="text" value="1"/> |
| Minimum Password Length | <input type="text" value="4"/> |
| Password Minimum Integers | <input type="text" value="0"/> |
| Password Minimum Symbols | <input type="text" value="0"/> |
| Password Upper Case Minimum | <input type="text" value="0"/> |

Hikashop Setup

Plugin Manager: Plugins

Filter: hika

| Status | Plugin Name | Type | Element | Access | ID |
|-------------------------------------|--|------------------|------------------------------|--------|-------|
| <input checked="" type="checkbox"/> | HikaShop credit card payment plugin | hikashoppayment | creditcard | Public | 10052 |
| <input checked="" type="checkbox"/> | HikaShop user synchronization plugin | system | hikashopuser | Public | 10107 |
| <input checked="" type="checkbox"/> | HikaShop Shipping manual - Prices per product plugin | hikashop | shippingmanual_prices | Public | 10029 |
| <input checked="" type="checkbox"/> | HikaShop common payment API plugin | hikashoppayment | common | Public | 10051 |
| <input checked="" type="checkbox"/> | HikaShop product tag insertion plugin | editors-xtd | hikashopproduct | Public | 10021 |
| <input checked="" type="checkbox"/> | HikaShop product tag translation plugin | system | hikashopproductinsert | Public | 10102 |
| <input checked="" type="checkbox"/> | HikaShop bank transfer payment plugin | hikashoppayment | banktransfer | Public | 10039 |
| <input checked="" type="checkbox"/> | HikaShop products search plugin | search | hikashop_products | Public | 10099 |
| <input checked="" type="checkbox"/> | HikaShop manual shipping plugin | hikashopshipping | manual | Public | 10095 |
| <input checked="" type="checkbox"/> | HikaShop Western Union payment plugin | hikashoppayment | westernunion | Public | 10089 |
| <input checked="" type="checkbox"/> | HikaShop Paypal payment plugin | hikashoppayment | paypal | Public | 10075 |
| <input checked="" type="checkbox"/> | HikaShop joomla user account link plugin | hikashop | user_account | Public | 10031 |
| <input checked="" type="checkbox"/> | HikaShop OKPay payment plugin | hikashoppayment | okpay | Public | 10069 |
| <input type="checkbox"/> | HikaShop no SSL outside checkout plugin | system | nossloutsidecheckout | Public | 10109 |
| <input type="checkbox"/> | Redirect Joomla registration to HikaShop plugin | system | hikashopregistrationredirect | Public | 10104 |

Configuration

System Products Customers Orders Display Documentation

Main Checkout Display Features Plugins Languages

Checkout

Shipping & Payment

Login & Registration

Checkout workflow

Login Address Shipping Payment Coupon Cart

Cart status Status Fields Terms and Conditions

Cart Login Shipping Payment Status

Address

Advanced checkout workflow edition Yes No

Force SSL on checkout Shared SSL Yes No

Display checkout progress bar

Show delete icons during checkout Yes No

Force a menu on the checkout

Force a menu on the checkout:

Terms and Conditions:

Continue shopping button's URL:

Show image: Yes No

Business hours: Only in commercial versions of HikaShop

Shipping & Payment

Auto select default shipping and payment methods:

Auto submit shipping and payment methods selection: Yes No

Force shipping regardless of weight: Yes No

Show shipping 'same address' checkbox: Yes No

Address selector:

Mini address format:

Auto submit shipping and payment methods selection: Yes No

Force shipping regardless of weight: Yes No

Show shipping 'same address' checkbox: Yes No

Address selector:

Mini address format:

Login & Registration

Login: Yes No

Display method for registration: Only in commercial versions of HikaShop

Registration: Only in commercial versions of HikaShop

Display email confirmation field: Yes No

Ask address on registration: Yes No

User group on registration:

Your Registration

User Manager: Users Joomla!

Sort Table By: 20

| <input type="checkbox"/> | Name | Username | Enabled | Activated | User Groups | Email | Last Visit Date | Registration Date | ID |
|--------------------------|--|----------|-------------------------------------|-------------------------------------|-----------------|-----------------------|---------------------|---------------------|-----|
| <input type="checkbox"/> | Bill Tschan <input type="button" value="Add a note"/> | Bill | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Multiple groups | larai@aitufaki.net.ck | 2014-12-30 14:40:47 | 2014-11-29 21:20:24 | 255 |
| <input type="checkbox"/> | hikatest <input type="button" value="Add a note"/> | hikatest | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Registered | mohamed@hikashop.com | 2014-12-31 02:36:09 | 2014-12-31 02:36:08 | 271 |
| <input type="checkbox"/> | Ian <input type="button" value="Add a note"/> | Admin | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Super Users | ian@hunterville.org | 2014-12-31 07:02:01 | 2014-11-26 13:41:18 | 251 |

| # | <input type="checkbox"/> | Edit | Name | Username | E-mail | ID |
|---|--------------------------|------|-------------|----------|-----------------------|----|
| 1 | <input type="checkbox"/> | | Ian | Admin | ian@hunterville.org | 1 |
| 2 | <input type="checkbox"/> | | Bill Tschan | Bill | laren@aitutkai.net.ck | 4 |
| 3 | <input type="checkbox"/> | | hikatest | hikatest | mohamed@hikashop.com | 20 |

Display # 20
Results 1 - 3 of 3

Testing Results to Date

1. As currently set up a user can register either using the Joomla registration function or via the Hikashop registration function. As you did this works and the user registers for both Joomla and Hikashop.
2. The redirect Joomla-> Hikashop plug is is not required.
3. Turn on Self activation in Joomla
 - Using Joomla Registration
 - email is sent to the user
 - Activation works for both Joomla AND Hikashop is also registered
 - Using Hikashop Registration
 - email is sent to user
 - Activation fails for both Joomla and Hikashop with user activation login message "Unused". Page title is "418 Unused" and the message says server configuration error.

IN CASE IT HELPS

I have set your user account to SuperUser in case you have time to investigate from the Back End.

Many thanks for the quick response

Ian